

Minutes of the Patient Participation Group Meeting on Wednesday 09th March 2016

Attendees: Thelma Clague, Doreen Rigby, Elaine Gaffney, Janet Pendlebury, Gwyneth Williams, David Cooper, Bill McCormick, Carol Brown, Carmel Worden, Sharon Orr, and Carole Roberts.

Apologies:-Anne Clark and Moses Nutekpor.

Opening Remarks and Welcome – The Chairman extended a welcome to those people attending the meeting tonight.

Matters arising from the minutes of the last PPG meeting that are practice related together with the Practice Report – Dr. Lake is to commence as a partner from end of July doing 6 sessions a week. 1 registrar is to start in August and 2 (F2 trainee's) are commencing in April on a 4 month rotation. Majority of patients seem to prefer appointments for urgent same day cases rather than just waiting as before. There will be approximately 15,500 patients, as at the end of March, after taking on extra patients from the Ashfield Road practice which has now closed. There seems to have been some problems with the appointment line but it appears to be working ok now. Sharon said that all appropriate staff will have access to patient's medical records. However, computer access is recorded on the hard drive and can be subject to audit at any time. All access is strictly governed by the Data Protection Act and any unauthorised access is a criminal offence

Any other matters arising from the minutes, other than Patient Participation Group Network (PPGN) related and book stall related - A vote of thanks was given to Elaine for all her hard work on the patient survey. The results of the survey are now with Sharon for her further analysis. Sharon asked that we postpone any plans for holding future open days. She is awaiting further information from the CCG about proposed changes and initiatives and should know more in April. If the CCG are going to run any health initiatives we may be able to plan our events to incorporate theirs. It was decided that we would not hold a raffle this June as it was too late to arrange raffle prizes and the selling of tickets etc.

Newsletter – Bill said that he was well on the way to producing a draft copy which he would send out to the committee members prior to our next meeting.

PPGN feedback –The next meeting is due to be held at 4pm on 27th April at Blackpool Football Ground if anyone wants to attend.

Chairman's report – Nothing noted.

Secretary's report – All correspondence has already been issued to everyone in advance of this meeting.

Treasurer's report – Update on the PPG accounts are shown on a separate document dated 09th March 2016 handed out at the meeting this evening.

Book Rota - The Chairman asked for volunteers to cover the rota for the book stall until our next meeting. She will also contact any members not present at tonight's meeting, if their help is required

A.O.B. – Janet has kindly agreed to arrange for us all to go for our joint lunch out at Thornton Lodge. She will book the lunch for 1pm on 31st March. Thelma said she will let Sharon and Anne Clark know, also Alan and Lavinia.

Date and time of next meeting is 4.30pm on 13/04/2016 at the Bispham Surgery.